

Gen2 Policy Statement

Managing Continual Improvement

This is the management policy statement of GEN II Engineering and Technology Training Ltd.

Gen2 aspires to continuously demonstrate an outstanding capacity to improve in all areas of its operations. Gen2 sets high standards and expectations, setting ambitious, yet realistic targets in all areas identified for improvement.

The Gen2 Self Assessment process is a critical tool because it provides an accurate, in-depth, and realistic view of its operation and provision. This annual inclusive review takes place with the involvement of all staff, board members, a representative sample of learners, employers, sub-contractors and partners to fully inform the report in order to validate the final judgments.

Gen2 has a clear vision to prioritise and address key challenges identified through Ofsted, ESFA inspections and a variety of external audits from both awarding and accrediting bodies. Gen2 has an Integrated Management System incorporating ISO 9001:2015, ISO 14001:2015, & OSHAS 18001:2007).

Feedback from all these activities is captured by the Gen2 Risk Rating Scorecard which is monitored monthly by the Executive Team. All key areas for improvement are incorporated into either the Gen2 Business Action Plan (BAP) or the Gen2 Quality Improvement Plan (QIP) whichever is the most appropriate. Both of these plans are driven from

the top of the organisation to the bottom, by the CEO and the Executive Team down through the Line Management structure of Gen2.

This policy will be communicated to all stakeholders and will be made available to all interested parties.

This Policy will be reviewed annually at the ISO Management Review Meeting and recorded as such in the minutes.



Paul Storey
Managing Director
On behalf of the Board of Directors of Gen2

